

NOVEMBER 30, 2003
CONTRACT PERIOD THROUGH ~~NOVEMBER 30, 2002~~

TO: All Departments

FROM: Department of Materials Management

SUBJECT: Contract for **MICROFILM EQUIPMENT MAINTENANCE**

Attached to this letter is published an effective purchasing contract for products and/or services to be supplied to Maricopa County activities as awarded by the Board of Supervisors on **NOVEMBER 3, 1999**.

All purchases of products and/or services listed on the attached pages of this letter are to be obtained from the vendor holding the contract. Individuals are responsible to the vendor for purchases made outside of contracts. The contract period is indicated above.

Wes Baysinger, Director
Materials Management

WT/mm
Attach

Copy to: Clerk of the Board
Jim Baker, Transportation
Glenda Holmes, Recorder
Maxine Thorpe, Assessor
Stephen Krausnick, Sheriff's Office
Virginia Mayfield, Superior Court
Carmen Ledesma, Materials Management

SPECIFICATIONS ON INVITATION FOR BID FOR: **MICROFILM EQUIPMENT MAINTENANCE**

1.0 **INTENT:**

The intent of this call for bids is to award a contract for MICROFILM EQUIPMENT MAINTENANCE to the lowest, responsive bidder(s) meeting specifications.

2.0 **TECHNICAL SPECIFICATIONS:**

- 2.1 Full service maintenance including all parts, travel and labor for periodic inspections and repair calls which are the result of equipment failure caused by component failure within the equipment but excluding those parts (per paragraph 2.4) damaged by misuse, accident or negligence on the part of the operator.
- 2.2 In the event ship repairs are necessary, a loaner machine will be provided before the next business day.
- 2.3 In the event a machine is not functioning, the Contractor will respond to the service call within four (4) working hours. (Working hours are defined from 8:00 A.M. to 5:00 P.M., Monday through Friday).
- 2.4 Non-routine shop repairs will only be authorized based on estimates. The vendor may suggest units for reconditioning, rebuilding or replacement which will be addressed in the next fiscal year's budget.
- 2.5 Consumable supplies will be purchased by the County and are not a part of this bid.
- 2.6 Maricopa County key employees will be responsible for the daily operation of the equipment including routine cleaning as suggested by the manufacturer.
- 2.7 The County will operate the equipment in accordance with the manufacturer's recommendations. The Contractor may make recommendations for routine improved daily operation which the County will follow to the best of their ability.
- 2.8 The maintenance service commencement date for a machine under this agreement will be the date designated by the County or the day following the last day of the service and parts warranty period, if applicable, whichever is later. Contractor will provide all maintenance service necessary to maintain the machines in good operating condition. Maintenance service includes scheduled preventive maintenance (PM) based upon specific needs of individual machines as determined by the manufacturer and unscheduled on-call remedial maintenance.

Maintenance service will include lubrication, adjustments, replacement of parts and labor. All maintenance shall be performed by qualified maintenance engineers, totally familiar with all of the equipment installed at the County site. **CONTRACTOR WILL NOT SUBCONTRACT OR PERMIT ANYONE OTHER THAN CONTRACTOR PERSONNEL TO PERFORM ANY OF THE WORK, SERVICES OR OTHER PERFORMANCE REQUIRED OF CONTRACTOR UNDER THIS CONTRACT WITHOUT PRIOR WRITTEN CONSENT OF THE COUNTY.**

Maintenance parts will be furnished on an exchange basis and the replaced parts become the property of the contractor. Only new standard O.E.M. parts or parts of equal quality shall be used in effecting repairs. The vendor shall be prepared to submit certification of quality of any rebuilt part. All non O.E.M. parts must be approved by the County.

2.9 **ADDITION/DELETION OF MACHINES OR EQUIPMENT:**

The contractor shall notify the County in writing of any individual hardware products that can not in the Contractor's opinion be properly serviced due to excessive wear, deterioration, unavailability of parts, and documentation so these products may be withdrawn from service upon 30 days prior notice.

2.10 RECORDS OF SERVICE:

The contractor shall maintain a record of all service performed on each machine, including all field or engineering changes performed. **THIS SERVICE RECORD SHALL BE AVAILABLE ON-SITE AT THE INSTALLATION AND SHALL BE FURNISHED FOR REVIEW IF REQUESTED BY THE COUNTY.** The service record shall be an individual record, identifying the machines explicitly, with the complete history of dated service. **THE CONTRACTOR SHALL ALSO FURNISH THE COUNTY A RECORD OF EVERY CALL, AND THE CONTACT PERSON AT THE COMPLETION OF THE CALL.** This record shall at a minimum set forth:

- 2.10.1 Time County placed the service request.
- 2.10.2 Time contractor's maintenance representative arrived on site.
- 2.10.3 Explicit identification of machines(s) serviced and a record of the **EXACT** service action, including parts replaced, if any.
- 2.10.4 Problem initially reported by the County and the name of the County employee who placed the call.
- 2.10.5 A record of time the County held the machine preventing maintenance by the maintenance representative.
- 2.10.6 Time of completion of the call and actual hours spent on service.
- 2.10.7 The maintenance representative's judgement as to whether the service was billable or not billable.
- 2.10.8 Start and complete date.

The contractor will also furnish a copy of the service call, with the above information, including signatures of both parties attached to the billable invoices. The signature of the County representative does not signify that the equipment is operating as required. The County will determine by this operation, and in doing so the quality of service.

2.11 RESPONSE TIME:

THE CONTRACTOR SHALL PROVIDE THE COUNTY WITH A DESIGNATED POINT OF CONTACT AND MAKE ARRANGEMENTS TO ENABLE HIS MAINTENANCE REPRESENTATIVES TO RECEIVE REQUEST FOR MAINTENANCE SERVICE.

The contractor will respond to all requests for maintenance on equipment covered by this contract per attached equipment specifications list. This shall apply regardless of the hour or day of the week the call was placed or the principal period of maintenance or optional maintenance periods selected. **RESPONSE TIME SHALL BE MEASURED FROM THE TIME THE COUNTY FIRST PLACED A CALL TO THE CONTRACTOR'S MAINTENANCE SERVICE AND ENDS WHEN THE MAINTENANCE REPRESENTATIVE ARRIVES ON SITE READY TO PERFORM REQUIRED SERVICE.** Contractor agrees that the response time standard is reasonable and shall apply best efforts to meet this standard.

At time of problem call, customer will indicate to vendor the kind of severity as follows:

- 2.11.1 Emergency - Mission Critical System inoperable and major impact on business.
- 2.11.2 Urgent - Production system affected and business in reduced in its capability.
- 2.11.3 Serious - Reduced capabilities.
- 2.11.4 Normal - Some device down but impact on business is nominal.

Each failure to meet the required response time will be recorded by the using agency. **FAILURE TO MEET THE RESPONSE TIME REQUIREMENT WILL RESULT IN THE INITIATION OF COUNTY'S DEFAULT POLICY.**

2.12 RESTORATION OF MACHINES TO OPERATING CONDITION:

Upon return of a machine after completion of a service call, the contractor warrants the machine and system to be in good operating condition. Should the same failure occur again or the same machine fail again, for any reason, within a 24 hour period, it will be considered the original service request and the intervening return to service by the contractor to be included accumulating total down time.

2.13 EXCLUSIONS:

Maintenance service provided under this agreement does not include:

2.13.1 Repair of damage caused by failure to provide a suitable installation environment including electrical power, air conditioning or humidity control.

2.13.2 Repair of damage caused by negligence, disaster, misuse, neglect and alterations by the County.

2.14 RELOCATION OF EQUIPMENT:

The County may, at its option, relocate any machine(s) under this contract to any other of the County's location. The contractor will relocate and reinstall at the per call rates, attached hereto, any equipment covered hereunder within the County's installations, so long as the installation is within the confines and geographic limits of Maricopa County, Arizona. When shipment to the new installation site is under the control of the contractor and damage is incurred which results in costs for either labor or parts to restore the machine(s) in good operation condition at the new site, such costs shall be borne by the contractor. If any costs are associated with this requirement, vendor shall state in the pricing section.

There shall be no charge to the County for equipment moved under "swap out" trouble shooting efforts especially when the County is providing the replacement equipment.

2.15 CONTINUITY AND RENEWAL RIGHTS:

Contractor agrees to provide the maintenance services as defined in this contract for as long as the equipment is installed and the contract is in effect either for the initial term or through renewal.

2.16 SPARE PARTS AVAILABILITY:

Contractor shall maintain a local spare parts inventory of 95% for all departments to allow proper maintenance of equipment and to meet the effectiveness standards under this contract (a parts list shall be provided as proof). The County reserves the right to inspect vendor parts inventory. Central Distribution centers are acceptable to help meet this percentage standard if **OVERNIGHT DELIVERY** is provided and does not result in the equipment being down more than 24 hour recorded from time of service call to contractor. If special arrangements with other 3rd party suppliers is necessary to meet the parts standard it is the responsibility of the vendor. The vendor is to review any spare part stock request made by any department listed in 1.2 and either agree to stock parts as requested or respond in writing why the spare part stock will not be maintained. No department listed in 1.2 shall experience less than a 95% on hand stock rate on any parts specific to that departments operations. On-site within 4 hours for system critical designated parts. Onsite within 24 hours for non-system critical designated parts.

If the vendor does not stock a part, the vendor must have written agreements with a third-party per the arrangements outlined above available for inspection as well.

2.17 LOCAL SERVICE:

The successful bidder(s) shall have and maintain a local service station within the Phoenix metropolitan area. The station shall be capable of supplying and installing component parts and troubleshooting, repairing and maintaining the County's equipment.

2.18 QUALIFIED TECHNICIANS:

Bidders shall have on staff qualified technical personnel experienced in the maintenance of copier equipment. **ALL TECHNICAL PUBLICATIONS AND DOCUMENTATION NECESSARY FOR COMPLETE MAINTENANCE IS THE RESPONSIBILITY OF THE VENDOR.**

3.0 **SPECIAL TERMS & CONDITIONS:**

3.1 TERMS AND PAYMENT:

Payment under contract will be made in the manner provided by law. Invoices shall be prepared and submitted in accordance with the instructions provided on the Purchase Order. Invoices shall contain the following information: Purchase Order number, item numbers, description of supplies and or/services, sizes, quantities, unit prices and extended totals and applicable sales/use tax. The County is not subject to excise tax.

3.2 INTERNET/PROCUREMENT CARD ORDERING CAPABILITY:

It is the intent of Maricopa County to utilize both the Internet and the Bank of America MC Procurement Card to place and make payment for orders under this Contract. Bidders without these capabilities may be considered non-responsive and not eligible for award consideration.

3.3 INTERNET ORDERING CAPABILITY:

It is the intent of Maricopa County to utilize the Internet to place orders under this Contract. Proposers without this capability may be considered non-responsive and not eligible for award consideration.

4.0 **CONTRACT TERMS AND CONDITIONS:**

4.1 LANGUAGE FOR REQUIREMENTS CONTRACTS:

Contractors signify their understanding and agreement by signing this document, that the Contract resulting from this bid will be a requirements contract. However, this Contract does not guarantee that any purchases will be made.

It only indicates that if purchases are made for the services contained in this Contract, that they will be purchased from the Contractor awarded that item Orders will only be placed when a need is identified by a Using Agency or Department and proper authorization and documentation have been approved.

4.2 CONTRACT LENGTH:

This Invitation For Bids is for awarding a firm, fixed price purchasing contract to cover a three (3) year period.

4.3 OPTION TO EXTEND:

The County may, at their option and with the approval of the Contractor, extend the period of this Contract up to a maximum of two (2), one (1) year options. The Contractor shall be notified in writing by the Materials Management Department of the County's intention to extend the contract period at least thirty (30) calendar days prior to the expiration of the original contract period.

4.4 ESCALATION:

Any requests for price adjustments must be submitted thirty (30) days prior to the Contract renewal date. Justification for the requested adjustment in cost of labor and/or materials must be accompanied by appropriate documentation. Escalation shall not exceed the increase in the U.S. Department of Labor (Bureau of Labor Statistics) Consumer Price Index for Urban Consumers. Increases shall be approved in writing by the Materials Management Department prior to any adjusted invoicing submitted for payment.

4.5 UNCONDITIONAL TERMINATION FOR CONVENIENCE:

Maricopa County may terminate the resultant Contract for convenience by providing sixty (60) calendar days advance notice to the Contractor.

4.6 TERMINATION FOR DEFAULT:

If the Contractor fails to meet deadlines, or fails to provide the agreed upon service/material altogether, a termination for default will be issued. The termination for default will be issued only after it is deemed by the County, that the Contractor has failed to remedy the problem after being forewarned.

4.7 TERMINATION BY THE COUNTY:

If the Contractor should be adjudged bankrupt or should make a general assignment for the benefit of its creditors, or if a receiver should be appointed on account of its insolvency, the County may terminate this Contract. If the Contractor should persistently or repeatedly refuse or should fail, except in cases for which extension of time is provided, to provide enough properly skilled workers or proper materials, or persistently disregard laws and ordinances, or not proceed with work or otherwise be guilty of, a substantial violation of any provision of this Contract, then the County may terminate this Contract. Prior to termination of this Contract, the County shall give the Contractor fifteen (15) calendar days written notice. Upon receipt of such termination notice, the Contractor shall be allowed fifteen (15) calendar days to cure such deficiencies.

4.8 APPROPRIATION CONTINGENCY:

The Contractor recognized that any agreement entered into shall commence upon the day first provided and continued in full force and effect until termination in accordance with its provisions. The Contractor and the County herein recognized that the continuation of any contract after the close of any given fiscal year of the County which fiscal years end on June 30 of each year, shall be subject to the approval of the budget of the County providing for or covering such contract item as an expenditure therein. The County does not represent that said budget item will be actually adopted, said determination being the determination of the County Board of Supervisors at the time of the adoption of the budget.

4.9 ORGANIZATION - EMPLOYMENT DISCLAIMER:

The Contract is not intended to constitute, create, give rise to or otherwise recognize a joint venture contract or relationship, partnership or formal business organization of any kind, and the rights and obligations of the parties shall be only those expressly set forth in the Contract.

The parties agree that no persons supplied by the Contractor(s) in the performance of obligations under the contract are considered to be County employees, and that no rights of County civil service, retirement or personnel rules accrue to such persons. The Contractor(s) shall have total responsibility for all salaries, wages, bonuses, retirement withholdings, workmen's compensation, other employee benefits and all taxes and premiums appurtenant thereto concerning such persons, and shall save and hold the County harmless with respect thereto.

4.10 STATUTORY RIGHT OF CANCELLATION FOR CONFLICT OF INTEREST:

Notice is given that pursuant to A.R.S. § 38-511 the County may cancel this Contract without penalty or further obligation within three years after execution of the contract, if any person significantly involved in initiating, negotiating, securing, drafting or creating the contract on behalf of the County is at any time while the Contract or any extension of the Contract is in effect, an employee or agent of any other party to the contract in any capacity or consultant to any other party of the Contract with respect to the subject matter of the Contract. Additionally, pursuant to A.R.S. § 38-511 the County may recoup any fee or commission paid or due to any person significantly involved in initiating, negotiating, securing, drafting or creating the contract on behalf of the County from any other party to the contract arising as the result of the contract.

4.11 INDEMNIFICATION:

To the fullest extent permitted by law, the Contractor shall defend, indemnify and hold harmless the County, its Agents, Representatives, Officers, Directors, Officials and Employees from and against all claims, damages, losses and expenses (including but not limited to attorney fees, court costs, and the cost of appellate proceedings), relating to, arising out of, or alleged to have resulted from the acts, errors, mistakes, omissions, work or services of the Contractor, its Employees, Agents, or any tier of Subcontractors in the performance of this Contract. Contractor's duty to defend hold harmless and indemnify the County, its agents, representatives, officers, directors, officials and employees shall arise in connection with any claim damage, loss or expense that is attributable to bodily injury, sickness, disease, death, or injury to, impairment, or destruction of property including loss of use resulting therefrom, caused by any acts, errors, mistakes, omissions, work to services in the performance of this Contract including any employee of the Contractor or any tier of subcontractor or any other person for whose acts, errors, mistakes, omissions, work or services the Contractor may be legally liable.

The amount and type of insurance coverage requirements set forth herein will in no way be construed as limiting the scope of the indemnity in this paragraph.

4.12 INSURANCE REQUIREMENTS:

General Clauses. The Contractor, at its own expense, shall purchase and maintain the minimum insurance specified below with companies duly licensed, with a current A.M. Best, Inc. Rating of B++6, or approved unlicensed by the State of Arizona Department of Insurance.

Additional Insured. The insurance coverage, except Workers' Compensation and Professional Liability, required by this Contract, shall name the County, its agents, representatives, officers, directors, officials and employees as Additional Insureds.

Coverage Term. All insurance required herein shall be maintained in full force and effect until all work or service required to be performed under the terms of the Contract is satisfactorily completed and formally accepted; failure to do so may, at the sole discretion of the County, constitute a material breach of this Contract.

Primary Coverage. The Contractor's insurance shall be primary insurance as respects the County, and any insurance or self insurance maintained by the County shall not contribute to it.

Claim Reporting. Any failure to comply with the claim reporting provisions of the policies or any breach of a policy warranty shall not affect coverage afforded under the policies to protect the County.

Waiver. The policies, except Workers' Compensation, shall contain a waiver of transfer rights of recovery (subrogation) against the County, its agents, representatives, directors, officers, and employees for any claims arising out of the Contractor's work or service.

Deductible/Retention. The policies may provide coverage which contain deductibles or self insured retentions. Such deductible and/or self insured retentions shall not be applicable with respect to the coverage provided to the County under such policies. The Contractor shall be solely responsible for the deductible and/or self insured retention.

Copies of Policies. The County reserves the right to request and to receive, within 10 working days, certified copies of any or all of the above policies and/or endorsements. The County shall not be obligated, however, to review same or to advise Contractor of any deficiencies in such policies and endorsements, and such receipt shall not relieve Contractor from, or be deemed a waiver of the County's right to insist on, strict fulfillment of Contractor's obligations under this Contract.

Commercial General Liability. Contractor shall maintain Commercial General Liability insurance with a limit of not less than \$1,000,000 for each occurrence with a \$1,000,000 General Aggregate Limit. The policy shall include coverage for bodily injury, broad form property damage, personal injury, products and completed operations and blanket contractual covering, but not limited to, the liability assumed under the indemnification provisions of this Contract which Coverage will be at least as broad as Insurance Service Office, Inc. Policy Form CG 00011093 or any replacements thereof. The Commercial General Liability additional insured endorsement will be at least as broad as the Insurance Service Office, Inc. Additional Insured, Form B, CG 20101185.

Such policy shall contain a severability of interest provision, and shall not contain a sunset provision or commutation clause, nor any provision, which would serve to limit third party action over claims.

Automobile Liability. Contractor shall maintain Commercial/Business Automobile Liability insurance with a combined single limit for bodily injury and property damage of not less than \$1,000,000 each occurrence with respect to the Contractor's any owned, hired, and non-owned vehicles assigned to or used in performance of the Contractor's work or services. Coverage will be at least as broad as coverage code 1, "any auto", (Insurance Service Office, Inc. Policy Form CA 00011293, or any replacements thereof).

Workers' Compensation. The Contractor shall carry Workers' Compensation insurance to cover obligations imposed by federal and state statutes having jurisdiction of Contractor's employees engaged in the performance of the work or services; and Employer's Liability insurance of not less than \$100,000 for each accident, \$100,000 disease for each employee, and \$500,000 disease policy limit.

In case any work is subcontracted, the Contractor will require the Subcontractor to provide Worker's Compensation and Employer's Liability to at least the same extent as required of the Contractor.

CERTIFICATES OF INSURANCE:

Prior to commencing work or services under this Contract, Contractor shall furnish the County with Certificates of Insurance, or formal endorsements as required by the contract, issued by Contractor's insurer(s), as evidence that policies providing the required coverages, conditions and limits required by this Contract are in full force and effect.

In the event any insurance policy(ies) required by this Contract is(are) written on a "claims made" basis, coverage shall extend for two years past completion and acceptance of the work or services and as evidenced by annual Certificates of Insurance.

4.13 CANCELLATION AND EXPIRATION NOTICE:

Insurance evidenced by this Certificate shall not expire, be canceled, or materially changed without fifteen (15) days prior written notice to the County. If a policy does expire during the life of the Contract, a renewal Certificate must be sent to the County fifteen (15) days prior to the expiration date.

All Certificates of Insurance required by this Contract shall be identified with a Bid Serial Number and Title. A \$25.00 administrative fee shall be assessed for all Certificates received without the appropriate Bid Serial Number and Title.

4.14 OFFSET FOR DAMAGES:

In addition to all other remedies at Law or Equity, the County may offset from any money due to the Contractor any amounts Contractor owes to the County for damages resulting from breach or deficiencies in performance under this contract.

4.15 ADDITIONS/DELETIONS OF SERVICE:

The County reserves the right to add and/or delete services to this Contract. Should a service requirement be deleted, payment to the Contractor will be reduced proportionally, to the amount of service reduced in accordance with the bid price. Should additional services be required from this Contract, prices for such additions will be negotiated between the Contractor and the County.

4.16 SUBCONTRACTING:

The Contractor may not assign this Contract or Subcontract to another party for performance of the terms and conditions hereof without the written consent of the County. All correspondence authorizing subcontracting must reference the Bid Serial Number and identify the job project.

The Subcontractor's rate for the job shall not exceed that of the Prime Contractor's rate, as bid in the pricing section, unless the Prime Contractor is willing to absorb any higher rates. The Subcontractor's invoice shall be invoiced directly to the Prime Contractor, who in turn shall pass-through the costs to the County, without mark-up. A copy of the Subcontractor's invoice must accompany the Prime Contractor's invoice.

4.17 AMENDMENTS:

All amendments to this Contract must be in writing and signed by both parties.

4.18 CONFORMATION WITH THE LAW:

This service shall be accomplished in conformity with the laws, ordinances, rules, regulations and zoning restrictions of the United States of America, the State of Arizona, County of Maricopa, and the City of Phoenix.

4.19 CONTRACT COMPLIANCE MONITORING:

The Materials Management Department and the using Agency (ies) shall monitor the Contractors compliance with, and performance under, the terms and conditions of the Contract. The Contractor shall make available for inspection and/or copying by the County all records and accounts relating to the work performed or the services provided in this Contract.

4.20 RETENTION OF RECORDS:

The Contractor agrees to retain all financial books, records, and other documents relevant to this Contract for five (5) years after final payment or until after the resolution of any audit questions which could be more than five (5) years, whichever is longer. The Department, Federal or State auditors and any other persons duly authorized by the Department shall have full access to, and the right to examine, copy and make use of any and all said materials.

4.21 ADEQUACY OF RECORDS:

If the Contractor's books, records and other documents relevant to this Contract are not sufficient to support and document that allowable services were provided. The Contractor shall reimburse Maricopa County for the services not so adequately supported and documented.

4.22 AUDIT DISALLOWANCES:

If at any time it is determined by the Department that a cost for which payment has been made is a disallowed cost, the Department shall notify the Contractor in writing of the disallowance and the required course of action, which shall be at the option of the Department either to adjust any future claim submitted by the Contractor by the amount of the disallowance or to require repayment of the disallowed amount by the Contractor forthwith issuing a check payable to Maricopa County.

4.23 P.O. CANCELLATION LANGUAGE:

The Department of Materials Management reserves the right to cancel Purchase Orders within a reasonable period of time after issuance. Should a Purchase Order be canceled, the County agrees to reimburse the Contractor but only for actual and documentable costs incurred by the Contractor due to and after issuance of the Purchase Order. The County will not reimburse the Contractor for any costs incurred after receipt of County notice of cancellation, or for lost profits, shipment of product prior to issuance of Purchase Order, etc.

Contractors agree to accept verbal notification of cancellation from the Department of Materials Management with written notification to follow. By submitting a bid/proposal in response to this Invitation For Bids, the Contractor specifically acknowledges to be bound by this cancellation policy.

4.24 VALIDITY:

The invalidity, in whole or in part, of any provision of this Contract shall not void or affect the validity of any other provision of this Contract.

4.25 CONTRACTOR RESPONSIBILITY:

The Contractor will be responsible for any damages whatsoever to County property as applicable when such property is the responsibility or in the custody of the Contractor, his employees or Subcontractors.

4.26 GUARANTEE:

The materials and supplies called herein shall be the best of their grade and types, prepared according to the best available standards or accepted formulas, and thoroughly tested and subjected to rigid examination and standardization. Items not meeting these requirements shall be replaced at no cost to the County upon due notice of deficiency.

4.27 DELIVERY:

It shall be the Contractor responsibility to meet the County's delivery requirements, as called for in the Technical Specifications. Maricopa County reserves the right to obtain services on the open market in the event the Contractor fails to make delivery and any price differential will be charged against the Contractor.

4.28 PRICE REDUCTIONS:

By submitting a bid or proposal in response to this Invitation For Bids, Contractors agree to guarantee that Maricopa County is receiving the lowest price offered by your company to other customers for similar services at comparable volumes in a similar geographic area. If at any time during the Contract period your company offers a lower price to another customer, notification not be made of price reductions, upon discovery Maricopa County shall reserve the right to take any or all of the following actions:

- 4.28.1 Cancel the Contract, if it is currently in effect.
- 4.28.2 Determine the amount, which the County was overcharged and submit a request for payment from the Contractor for that amount.
- 4.28.3 Take the necessary steps to collect any performance surety provided on the applicable Contract.

4.29 RIGHTS IN DATA:

The County shall have the use of data and reports resulting from this Contract without additional cost or other restriction except as may be established by law or applicable regulation. Each party shall supply to the other party, upon request, any available information that is relevant to this Contract and to the performance hereunder.

4.30 SECURITY AND PRIVACY:

The Contractor agrees that none of its officers or employees shall use or reveal any research or statistical information furnished by any person and identifiable to any specific private person for any purpose other than the purpose for which it was obtained. Copies of such information shall not, without the consent of the person furnishing such information, be admitted as evidence or used for any purpose in any action, suit, or other judicial or administrative proceedings, unless ordered by a court of competent jurisdiction. The County shall be notified immediately upon receipt of any such order of court, pertaining to production of such information.

The Contractor shall incorporate the foregoing provisions of this paragraph in all of its authorized subcontracts.

PO BOX 24137, TEMPE, AZ 85285-4137

A-Z MICROGRAPHICS INC, 6100 S MAPLE AVE #105, TEMPE, AZ, 85283

PRICING: BO604304/S076919

NOTE: DO NOT INCLUDE SALES/USE TAX IN YOUR BID PRICE. The percentage of sales/use tax Applicable to this contract will be listed on the purchase order and allowed at time of payment. BIDDERS CERTIFY BY SIGNING THIS AGREEMENT THAT PRICES BID ARE F.O.B. DESTINATION IN ACCORDANCE WITH THE TERMS AND CONDITIONS SET FORTH HEREIN.

ITEM NO.	QTY	MANUFACTURER/MODEL	NUMBER OF PERIODIC PREVENTIVE MAINTENANCE INSPECTIONS PER YEAR	PRICE/PER *
5.7	2	CANON NP580 ROLLFILM READER PRINTER CARRIER AC100C	2	\$1,000.00 / YR
5.8	1	CANON NP680 ROLLFILM READER PRINTER 100C CARRIER	2	\$1,000.00 / YR
5.9	3	CANON PC70 READER PRINTER CARRIER	2	\$ 350.00 / YR
5.14	2	KODAK IMT-350 READER PRINTER	2	\$2,900.00 / YR
5.15	13	KODAK STARVUE READER PRINTER 0400	2	\$ 440.00 / YR
5.23	3	MINOLTA DAR 2800 CAMERA	2	\$300.00 / YR

* indicate price per month, quarter, semi-annually, annually

Terms: 1/15 N 30

Vendor Number: 860646706

Federal Tax ID Number: 86-0646706

Contact Person: Rick Wozniak

Telephone Number: (480) 820-1906

Fax Number: (480) 831-0090

Contract Period: To cover period ending through **NOVEMBER 30, 2002 2003.**

EVREX CORPORATION, 2205 W. LONE CACTUS DR, SUITE 5, PHOENIX, AZ 85027

PRICING: BO604304/S076919

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ITEM NO.	QTY	MANUFACTURER/MODEL	NUMBER OF PERIODIC PREVENTIVE MAINTENANCE INSPECTIONS PER YEAR	PRICE/PER *
5.2	1	504 READER PRINTER	2 per year	595.00/year
5.19	1	MINOLTA 603Z READER PRINTER	2 per year	695.00/year
5.21	4	MINOLTA 605Z READER PRINTER UC-2 UNIVERSAL CARRIER	2 per year	1195.00/year
5.24	1	MINOLTA RP502 READER PRINTER	2 per year	595.00/year
4.11	1	EYECOM 9000 READER PRINTER	2	335.00/year
4.12	1	EYCOM PM 10000 READER PRINTER	2	345.00/year
4.16	1	MICRODESIGN DATAMATE 1000	2	595.00/year
4.17	1	MICRODESIGN DATAMATE 2000	2	595.00/year
4.18	1	MICRODESIGN MC1000	2	595.00/year

Terms: Net 30

Vendor Number: 953792772

Federal Tax ID Number: 95-3792772

Contact Person: Dave Miller

Telephone Number: (623) 580-8444

Fax Number: (623) 580-8643

Contract Period: To cover period ending through **NOVEMBER 30, 2002 2003.**

IMAGE PRODUCT SERVICE, PO BOX 728, CHANDLER, AZ, 85244

PRICING: BO604304/S076919

NOTE: ~~DO NOT INCLUDE SALES/USE TAX IN YOUR BID PRICE. The percentage of sales/use tax applicable to this contract will be listed on the purchase order and allowed at time of payment. BIDDERS CERTIFY BY SIGNING THIS AGREEMENT THAT PRICES BID ARE F.O.B. DESTINATION IN ACCORDANCE WITH THE TERMS AND CONDITIONS SET FORTH HEREIN.~~

ITEM NO.	QTY	MANUFACTURER/MODEL	NUMBER OF PERIODIC PREVENTIVE MAINTENANCE INSPECTIONS PER YEAR	PRICE/PER *
5.3	26	ALOS 22E VIEWER	3	\$ 200.00 ea year
5.11	7	EYECOM 9000 READER PRINTER	3	\$ 250.00 ea year
5.12	3	EYECOM PM 10000 READER PRINTER	3	\$ 250.00 ea year
5.16	14	MICRODESIGN DATAMATE 1000	3	\$ 250.00 per year
5.17	2	MICRODESIGN DATAMATE 2000	3	\$ 300.00 per year
5.18	6	MICRODESIGN MC1000	3	\$ 250.00 per year

* indicate price per month, quarter, semi-annually, annually

Terms: Net 30

Vendor Number: 860745521

Federal Tax ID Number: 86-0745521

Contact Person: Deborah Nalley

Telephone Number: (480) 917-9488

Fax Number: (480) 917-9588

Contract Period: To cover period ending through NOVEMBER 30, 2002.

OSAM OF ARIZONA INC, 3520 N 16TH ST, PHOENIX, AZ 85016

PRICING: BO604304/S076919

NOTE: DO NOT INCLUDE SALES/USE TAX IN YOUR BID PRICE. The percentage of sales/use tax applicable to this contract will be listed on the purchase order and allowed at time of payment. BIDDERS CERTIFY BY SIGNING THIS AGREEMENT THAT PRICES BID ARE F.O.B. DESTINATION IN ACCORDANCE WITH THE TERMS AND CONDITIONS SET FORTH HEREIN.

ITEM NO.	QTY	MANUFACTURER/MODEL	NUMBER OF PERIODIC PREVENTIVE MAINTENANCE INSPECTIONS PER YEAR	PRICE/PER *
5.6	1	CANON MP50 READER PRINTER	<u>2</u>	<u>263.00 EACH/YR</u>
5.10	2	CANON PC80	<u>2</u>	<u>441.00 EACH/YR</u>
5.20	2	MINOLTA 605Z READER PRINTER	<u>2</u>	<u>800.00 EACH/YR</u>
5.25	3	MINOLTA RP509 READER PRINTER	<u>2</u>	<u>750.00 EACH/YR</u>
4.3		ALOS 22E VIEWER	<u>2</u>	<u>340.00/YR</u>

* indicate price per month, quarter, semi-annually, annually

Terms: 2/10 N 30

Vendor Number: 860399349

Federal Tax ID Number: 86-0399349

Contact Person: ~~Donna Simms~~ **Cynthia Kowalski**

Telephone Number: (602) 263-9432

Fax Number: (602) 277-2844

Contract Period: To cover period ending through **NOVEMBER 30, 2002 2003.**

LASON SYSTEMS INC, 11226 N. 23RD AVE., #103, PHOENIX, AZ 85029

PRICING: BO604304/S076919

NOTE: DO NOT INCLUDE SALES/USE TAX IN YOUR BID PRICE. The percentage of sales/use tax applicable to this contract will be listed on the purchase order and allowed at time of payment. BIDDERS CERTIFY BY SIGNING THIS AGREEMENT THAT PRICES BID ARE F.O.B. DESTINATION IN ACCORDANCE WITH THE TERMS AND CONDITIONS SET FORTH HEREIN.

ITEM NO.	QTY	MANUFACTURER/MODEL	NUMBER OF PERIODIC PREVENTIVE MAINTENANCE	PRICE/PER *
			INSPECTIONS PER YEAR	
5.23	3	MINOLTA DAR 2800 CAMERA	<u>2</u>	<u>\$2,450.00 / YR</u>

Terms: Net 10 Days

Vendor Number: ~~383384800 721380511 A~~ **38-3384800**

Federal Tax ID Number: ~~38-3384800 72-1380511~~ **383384800 A**

Contact Person: Joe Idziorek, e-mail: jidziorek@lason.com or
Dana krayenbuhl, e-mail: dkrayenbuhl@lason.com

Telephone Number: (602) 943-5100

Fax Number: (602) 943-5559

Contract Period: To cover period ending through **NOVEMBER 30, 2002 2003.**